



Your property and compulsory purchase

Content

Highways England	4
Introduction	5
Compulsory purchase	6
Compensation for freeholders, leaseholders and tenants (qualifying interests)	8
Compensation for people without qualifying interests	9
How we process your compensation claim	10
Applying for advance payment	13
Advance payment calculation	14
Referring compensation disputes to The Upper Tribunal	17
Our commitment to be open and fair	18
Complaints procedures	19
Further information	19

Highways England

At Highways England, we maintain, operate and improve England's motorways and major A-roads, the roads we all use between major cities and which are vital to our economy.

In 2014, the government tasked us with delivering their road investment strategy. This is a programme of investment which aims to improve journeys, tackle congestion, support the economy and maintain safety.

Introduction

This guide will provide you with information about the process we follow to purchase land and property needed for our schemes using compulsory powers and the compensation that may be available to people with an interest in that land or property.

More information about the process we follow to deliver our larger road schemes and the other types of compensation is available in the following publications:

Your property and our road proposals

Your property and blight

Your property and discretionary purchase

Your property and Part I Compensation

For more information

@ info@highwaysengland.co.uk

☎ 0300 123 5000

www www.highways.gov.uk

Compulsory purchase

Parliament has given us the ability to purchase land so we can carry out infrastructure developments that are in the public interest. For our larger road schemes, the ability to purchase land and property by compulsion is included in each scheme's development consent order. Our smaller schemes do not require a development consent order but we still have the power to issue a compulsory purchase order.

The Secretary of State for Transport approves all development consent and compulsory purchase orders. Once an order has been approved it is subject to a 6 week challenge period.

After the challenge period we will send notices to all those who have an interest in land that we are acquiring through compulsory purchase. This will confirm the plot(s) of land to be compulsorily purchased and invite you to make a claim for compensation. There are various processes we can use when taking possession and ownership of the land:

- **A general vesting declaration** transfers ownership of the land to us. We will serve notice that we have made a general vesting declaration on all affected landowners. This allows us to take possession and ownership of the land after the time period stated in the notice. We will pay compensation once we

have agreed the amount and you have signed a receipt accepting the payment in full and final settlement of all claims.

- **A notice to treat and notice to enter** does not transfer ownership of the land to us; this happens after compensation has been finalised. When using this method we serve a notice to treat confirming that we will compulsorily purchase the land. This will be accompanied or followed by a notice to enter which will state the date we intend to take possession of the land.

Generally we use the general vesting declaration process so that we take possession and ownership of the land at the same time. However in some circumstances we may serve a notice to treat and notice to enter. We will discuss our time scales with you and give you as much warning as possible.

You can sell land that we are purchasing, or acquiring rights over, until the date the ownership transfers to us. However, the amount someone is willing to pay for the land could be reduced by the threat of compulsory purchase and the compensation you may be eligible to receive may be affected. We recommend seeking professional advice before selling land that we are purchasing or we are acquiring rights over.

Parliament has given us the ability to purchase land so we can carry out infrastructure developments that are in the public interest.

Compensation for freeholders, leaseholders and tenants (qualifying interests)

Freeholders, leaseholders and tenants can claim a number of types of compensation when their land or property is being compulsorily purchased as part of a road scheme. Listed below are the sorts of compensation that may be available depending on your rights or interest in the affected land and property.

- The market value of the land. This is the value of the land ignoring the effect of the scheme.
- Disturbance compensation is paid for the costs incurred by having to leave the property.
- If you retain land after the compulsory purchase you may claim compensation if the value of that land is reduced by its separation from the acquisition land, or its division into separate parts.
- Injurious affection compensation is paid where the construction or use of the improved road has reduced the value of your remaining land.
- Home loss payment is paid in recognition of personal inconvenience caused. The government sets the maximum amount available.
- Basic loss payment is paid to ease the financial difficulties caused. The government

sets the maximum amount available.

- Occupier's loss payment could be paid if you have occupied the land as a freeholder, leaseholder or tenant for at least one year on the vesting date or, if we have issued a notice to treat, the date we take entry.
- There is compensation available if the compulsory purchase affects a restrictive covenant or right of way on your land and, as result, the value of your land has been reduced.
- If access to your property is closed as a result of our scheme we will provide an alternative means of access for you. You will be responsible, or jointly responsible if the access is shared with your neighbours, for maintaining the alternative route. If the maintenance costs of the new access exceed the costs of maintaining the old one, you may be able to claim the difference.
- We will also pay reasonable fees for your chartered surveyor, estate agent or other valuer to prepare and negotiate your compensation claim. If your accountant assists you with your claim we will consider paying these fees. We pay reasonable fees for your solicitor to transfer the land to us when we have served notices to treat and enter. However, we will not pay your solicitors hourly rate if they negotiate your compensation claim.

Compensation for people without qualifying interests

If you do not hold an interest that qualifies you for compensation, you may be entitled to a disturbance payment if you incur expenses, or suffer a loss due to disturbance to your business, as a consequence of having to leave the property.

Important: the compulsory purchase compensation legislation and case law is complex. We recommend that you seek independent advice.

Freeholders, leaseholders and tenants can claim a number of types of compensation when their land or property is being compulsorily purchased as part of a road scheme.



How we process your compensation claim

When we receive your claim we will ask our independent valuer to begin compensation negotiations with you. We may also instruct our solicitors to check that you own the land; they would normally contact your solicitor to ask for proof of ownership.

If your land is subject to a general vesting declaration then, once you have agreed compensation with our valuer, we will prepare a receipt for you to sign to accept the compensation and release any mortgage that you may have had against the land. We will pay the compensation after you have signed the receipt to accept the amount in full and final settlement of all claims.

If we have served a notice to treat, our conveyancing solicitors will draw up the legal document needed to either transfer the land to us or give us rights over the land. We will pay compensation after we have agreed the amount with you and the transfer of ownership has been completed.

If you are a tenant, or if we only require a temporary licence over your land, we will ask you to prove your interest in the land. Once you have agreed compensation with our valuer, we will prepare an agreement for you to sign and this will act as a receipt for the payment of compensation.

You may be eligible to apply for advance payments of compensation.





Applying for advance payment

Once we have taken possession of the land then freeholders, leaseholders and tenants can apply to us for an advance payment before their compensation has been finalised.

Applications must be submitted in writing and provide all the required information. To help with this we will send you the following forms when we serve notice:

- Application for an advance payment of compensation
- Solicitor's report on title
- VAT certificate.

Advance payments are normally made within three months of us receiving the fully completed application. If an application is received before we issue the notices, the three-month processing time will start from the date of the notice.

Applications must be submitted in writing and provide all the required information.

Advance payment calculation

The advance payment will be calculated on the compensation that we have agreed with you or, if this has not been agreed, on our compensation estimates.

If the land is mortgaged, your advance payment will be reduced by the amount required by your mortgage lender to release the mortgage. If you and your mortgage lender agree, we can pay some or all of the advance payment directly to your mortgage lender to either reduce or pay off your mortgage.

Where only part of your land is compulsorily purchased, your mortgage lender may decide that they require part of the mortgage to be repaid before releasing that land from your mortgage. Alternatively, they may decide that you will retain sufficient land to cover the outstanding mortgage and release the land from your mortgage without payment. This is your mortgage lender's decision.

The advance payment may also include:

- Up to 90% of your surveyor's fees (this can be an estimated amount)
- 90% of your basic loss payment or occupier's loss payment
- 100% of your home loss payment

- Your solicitor's reasonable fees for work in connection with your advance payment
- VAT where you are unable to recover this from HM Revenue and Customs
- Interest on the agreed or estimated compensation and surveyors fees is calculated from the vesting date or date of entry depending on the type of notice we sent you. We do not pay interest on VAT or the home loss payment. Our rate of interest is set at 0.5% below the Bank of England base rate.

In situations where we are unable to agree the amount of compensation with you, we will ask our independent valuer to provide us with an estimate. If land is mortgaged we will contact your lender to calculate the amount that can be advanced to you and your lender.

Accepting an advance payment will not affect your negotiations or the final payment of compensation. In situations where the final amount of compensation agreed is higher than the estimate paid, we will pay you the difference. However, if the amount paid in advance is higher than the final settlement you will have to pay back the difference.





Referring compensation disputes to the Upper Tribunal

We would like to reach a compensation agreement with you and will work with you throughout the process. However, there may be cases that we cannot agree. In this situation you can refer your claim to the Lands Chamber of the Upper Tribunal. The Lands Chamber is a court of law appointed to deal with these types of disputes.

Claims must be referred to the Tribunal within six years of the vesting date (where we have served notice of making a general vesting declaration) or the date of entry (where we have served a notice to enter).

To refer your case to the Upper Tribunal, you need to submit an application in writing to:

Upper Tribunal (Land Chamber)
5th Floor
7 Rolls Buildings
Fetter Lane
London
EC4A 1NL

When the Upper Tribunal receives an application all parties are encouraged to attend mediation meetings before the tribunal hearing. A neutral third party oversees the meeting and will encourage all involved to reach an agreement on the disputed points. It may not be possible to reach agreement on all the issues but settling some points can save time and reduce costs of the hearing. The Tribunal will make the final decision on your claim.

Important: The Upper Tribunal can award costs to either party so it is important that you seek professional advice before referring your claim.

Our commitment to be open and fair

We are open, honest and fair and publish all relevant information unless it is exempt from publication under the Data Protection Act.

We will not use your personal information for any purpose other than to process your claim for compensation. All information we hold will be maintained accurately and kept as up-to-date as possible. It will only be accessible to those in Highways England with a need to see and process it. It will be destroyed when that purpose is complete.

However, if you appoint a surveyor to negotiate your claim, we will take that as agreement to share your information, other than your bank or building society details, with them, unless you instruct us not to do so.

You may request a copy of the personal records we hold about you in connection with your claim. Requests must be made in writing to the address below and we will respond to your request within 40 days.

Data Protection Officer
Highways England
Piccadilly Gate
Store Street
Manchester
M1 2WD

Following a request for information, we will write to let you know whether we hold the information requested and, if we do, send that information to you. We are not required to send information where one or more of the exemptions apply. For example, another person's personal details would be protected under the Data Protection Act and therefore we would not pass this information on.




To find out more please look at the freedom of information section of our website:

 www.highways.gov.uk

Complaints procedures

Our aim is to provide the best possible service at all times but there may be circumstances in which you wish to make a complaint about our handling of the claim. We are keen to improve the service we offer our customers wherever possible and provide redress where appropriate.

More information about the complaints procedure can be found at

-  info@highwaysengland.co.uk.
-  0300 123 5000
-  www.highways.gov.uk

Further information

The Department for Communities and Local Government (DCLG) publishes the following series of technical booklets that you may find useful.

- Booklet 1: [Compulsory purchase procedure](#)
- Booklet 2: [Compensation to business owners and occupiers](#)
- Booklet 3: [Compensation to agricultural owners and occupiers](#)
- Booklet 4: [Compensation to residential owners and occupiers](#)
- Booklet 5: [Mitigation works](#)

-  info@highwaysengland.co.uk.
-  0300 123 5000
-  www.highways.gov.uk

If you need help accessing this or any other Highways England information, please call **0300 123 5000** and we will help you.

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This document is also available on our website at **www.gov.uk/highways**

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These rules apply to calls from any type of line including mobile, BT, other fixed line or payphone. Calls may be recorded or monitored.

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